

Sub-Processor List

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Sub-Processor List

In accordance with Article 28 of the GDPR, Billabex maintains an up-to-date list of sub-processors it engages in the performance of its services. This page is updated whenever a sub-processor changes. Clients who have signed a Data Processing Agreement (DPA) are notified of any changes in accordance with the terms of said agreement.

Category 1: Infrastructure & Core Services

These sub-processors process debtor personal data on behalf of our clients.

Sub-processor	Services	Data processed	Location	Transfer mechanism
Amazon Web Services EMEA SARL	Cloud hosting (compute, storage, database), AI processing (Bedrock), Email delivery (SES)	All categories of personal data described in our Privacy Policy: debtor identification data, financial data, communication data	EU (Ireland, eu-west-1)	N/A — data remains within the EU
Stripe Technology Europe Ltd	Payment processing for Billabex platform subscriptions	Client billing data (name, email, payment card details — Billabex does not store card numbers)	EU (Ireland) / US	EU-US Data Privacy Framework (DPF)

Category 2: Analytics & Marketing

Important: These services are used by Billabex in its capacity as data controller for its own website and application analytics. They do NOT process debtor data on behalf of clients and are NOT sub-processors under the DPA.

Sub-processor	Services	Data processed	Location	Transfer mechanism
Google LLC (Google Analytics)	Website audience measurement	Visitor browsing data, anonymized usage statistics	US	EU-US Data Privacy Framework (DPF)
Microsoft Corporation (Clarity)	Website session replay and behavioral analysis	Visitor browsing behavior on www.billabex.com	US	EU-US Data Privacy Framework (DPF)
Amplitude Inc.	Application usage analytics	Application user interaction data on next.billabex.com	EU	N/A — data hosted in EU
Zoho Corporation (Marketing Automation)	Marketing automation, visitor tracking, lead scoring	Visitor and prospect identification and engagement data	US / EU	EU-US Data Privacy Framework (DPF)

Notification of Changes

If you are a Billabex client with a DPA, you will be notified by email at least 30 days before any change to a Category 1 sub-processor. You have the right to object in accordance with the terms of your DPA.

Contact

For any questions about our sub-processors, contact our DPO via our [contact form](#).

